



BERNALILLO COUNTY
SHERIFF'S OFFICE

www.bernalilocountysheriff.com

THE COMMUNICATOR

NOVEMBER 2019 NEWSLETTER



Hello fellow residents of Bernalillo County. Brrrrrrrrrrrrrr, it sure is getting cold and with the Holiday Season fast approaching we wish you and yours a safe and fulfilling celebration.

This newsletter is intended for residents and visitors of the County of Bernalillo, the Sheriff's East Area Command, North Valley Area Command, and South Valley Area Command. The purpose of our newsletter is to keep an open line of communications between you, the citizens, and us, the deputies, who are sworn to protect you and your property.

Please feel free to forward this newsletter to any and all your neighbors who are interested news, crime fighting tips, and communication from the Bernalillo County Sheriff's Office. If any person wishes to be placed on the internet e-mail distribution list please forward that request via e-mail to tgartenmayer@bernco.gov



NEWS FROM THE NEIGHBORHOOD

NEWS FROM THE SOUTH AREA COMMAND

The Bernalillo County Sheriff's Department continues to look for avenues to connect with the community and residents of the South Area Command. During the month of October, South Area Command deputies had several opportunities to visit with citizens during the Coffee with a Cop event and a Halloween costume contest in the Mountain View neighborhood.

The South Area Command is always interested in attending your community event and if you would like to partner with us, please contact Captain Chris Romero at 314-0010.



NEWS FROM THE NORTH AREA COMMAND

Good news North Valley residents:

The Fourth Street project is scheduled to be completed November 4th. There will be an official event held in the Village announcing completion of the project on November 4th, to commemorate the date.



NEWS FROM THE NEIGHBORHOOD

NEWS FROM THE EAST AREA COMMAND

As a reminder, the New Mexico Department of Transportation (NMDOT) is responsible for snow removal and road maintenance on State Highways. The NMDOT has updated the priority level given to major arterial roadways within the east area command of Bernalillo County, which will be maintained by the "Tijeras patrol" unit of the NMDOT. The priorities are outlined:

If you need information on snow removal schedules from NMDOT they can be reached 24x7 at TMC dispatch 505-222-6590

Priority 1- I-40 from Carnuel (MM168) to County Line (MM 184)
NM 333 from Clovis Lane to the junction with NM 217

Priority 2- NM 14 (MM 0.0) to Santa Fe County Line (MM 14.3)
NM 3333 from Bernalillo/ Torrence County Line
(MM 8.3) to junction with NM 333 (MM 29.1)

Priority 3- NM217 from Camino Yrrisari to I-40
NM 536 from NM 14 to Sandia Crest

The Bernalillo County Sheriff's Department is committed to establishing partnerships between citizens and the members of the department in order to resolve issues throughout Bernalillo County. This partnership is the cornerstone of Community Policing. Without assistance from you, the job of the police becomes highly reactive with deputies going from call to call dealing only with the symptoms of problems and not with the root causes of the problems themselves. While this provides a short term resolution to incidents, it does little to provide long term solutions and puts our community on the paths to repetitive responses to all too familiar problems.

How does the Sheriff's Department get to these underlying causes of the issues affecting your neighborhoods? While area checks are a large part of what patrol deputies do over the course of their workday, we unfortunately do not have the resources available to assign deputies to a neighborhood full time. Emergency calls for service prevent that. So, we rely on information from residents to provide us with real time intelligence as to the goings on within individual areas. Citizens are our "force multiplier". When you get involved in the order maintenance of your neighborhood, it drastically increases the overall safety of your area.

There are several ways to get involved. First, and perhaps easiest is to just be aware of what goes on around your neighborhood. This is not being nosy. This is being informed. Getting to know your neighbors, what cars they drive, who their kids are, when they usually work and are away from the house, perhaps when they plan on vacationing allows you to identify suspicious vehicles or persons when they come around. If you see something suspicious, make notes: vehicle descriptions, license plates, descriptions of persons and what they are wearing is all good information. Most importantly, call the Sheriff's Office to respond to the area. Give the call taker all the pertinent information so they can pass it on to the dispatched deputies. Do not approach these suspicious persons, but document from a distance, everything that you can. This is a big help to us in successfully resolving these calls.

Consider establishing a neighborhood watch program in your neighborhood. The County has resources that can assist you with the necessary startup procedure. Neighborhood watches are an excellent way to increase awareness in your area, and a great way to get to know your neighbors. Neighborhood watch signage in the area can also be a deterrent to criminals looking for an easy target. A benefit of watch programs is usually the establishment of a neighborhood emailing list in which information is shared among the residents of the area. This sharing is a powerful tool in increasing awareness of situations that just don't feel right.

Lastly, the County has a Code Enforcement Team made up of members of Zoning, Public Health, County Fire and the Sheriff's Department. The team is responsible for dealing with properties throughout the county that are causing concerns to residents for being substandard. If you have a property in your area you are concerned about, let us know. We can begin the process of investigating the issues on problem properties, and ensure that they are brought up to code.

For those of you that have questions about home security, deputies can assist with this as well. When available, you can have a deputy respond to your home and do a quick walk around, looking to see if basic home security needs are being met. Please call Captain Joshua Kingsbury at 468-7420 to schedule this.

If you have questions about the Neighborhood watch programs, or the Code Team, or any other safety concerns, please contact Captain Joshua Kingsbury directly at 505-468-7420 or email him at jkingsbury@bermco.gov.

KEEPING YOU INFORMED

NEWS FROM THE THE CRIMINAL INVESTIGATIONS UNIT

The Criminal Investigations Division (CID) is comprised of one captain, two lieutenants, five sergeants and 43 detectives. CID handles investigations for Bernalillo County as well as assisting APD and NMSP on all officer involved shootings.

THE CID UNITS ARE AS FOLLOWS:

- Homicide
- Violent Crimes
- Crime Scene Investigations
- Crisis Intervention Team
- Special Investigations Unit
- Sex Offender Registration and Tracking
(SORT is responsible for the registration and tracking of approximately 900 registered sex offenders in Bernalillo County.)
- Special Victims Unit
- Safe Child Unit
- White Collar Crimes
- GHOST
(GHOST investigates all missing persons cases, child pornography and human trafficking)

Notable Special Victims Unit arrest, On October 23, 2019 detectives arrested Celso Montano (45), on an arrest warrant for Criminal Sexual Penetration and Kidnapping. Detectives obtained an arrest warrant for Montano after obtaining results from a Sexual Assault Kit Initiative investigation involving an unknown suspect. There have been multiple cases investigated by both the Bernalillo County Sheriff's Office and the Albuquerque Police Department, in which Montano has been the suspect of Criminal Sexual Penetration. Montano has a criminal history of Aggravated Battery, Assault on a Peace Officer and False Imprisonment

NEWS FROM THE ADMINISTRATIVE SUPPORT BUREAU

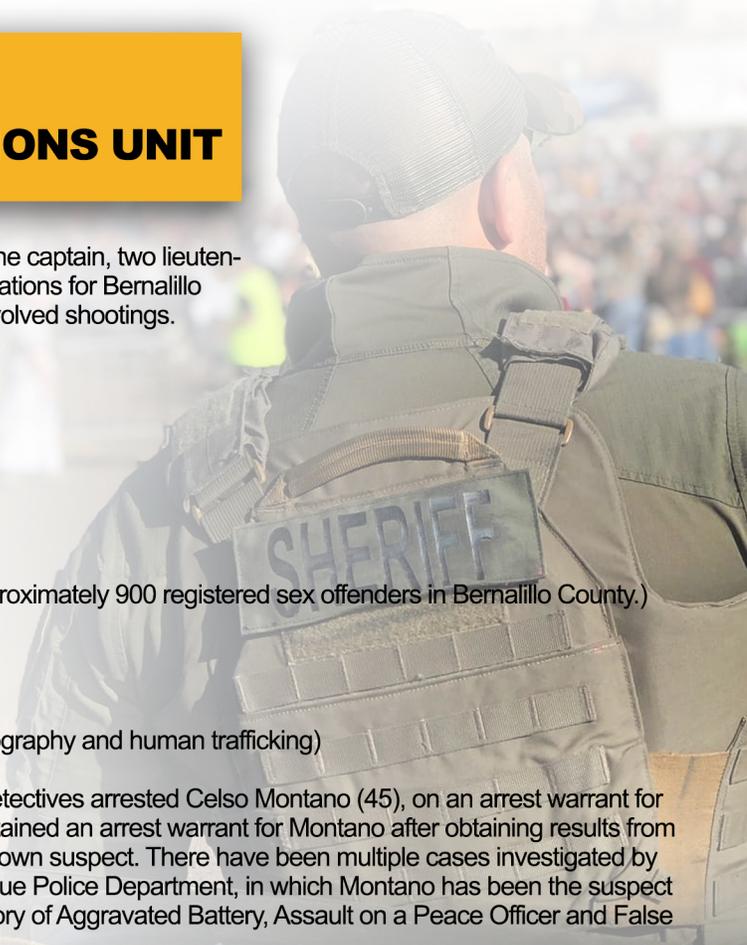
Graduates of the Sheriff's Office Regional Law Enforcement Academy Class #41 are finishing up their on the job training known as the Field Training Officer program. This "field training" is in addition to, over 1100 hours of intense and demanding academy based training which included, but was not limited to; firearms qualifications, de-escalation techniques, community policing, law, traffic control, crisis intervention, communication, driving, and officer survival.

As part of their ongoing training and certification, the graduates are required to successfully complete three months (12 weeks) of

one-on-one field training with a certified Field Training Officer. During this training program, their performance is evaluated and scored on daily.

Having successfully completed the FTO program. These cadets are now officially titled "Deputy Second Class" and released to solo patrol.

Please help us with welcoming the newest members of BCSO to our ranks.



YOUR GUIDE TO CIVIL PROCESS

CIVIL PROCESS

400 Roma NW 1st floor

Monday - Friday

8:00 a.m. to 4:00 p.m.

(we are closed on weekends and county holidays)

The Civil Division of the Bernalillo County Sheriff's Department is responsible for the service of all judicial processes in Bernalillo County as ordered by the courts. On average, the department receives 700 orders per month. They include orders of protection, evictions and other civil matters issued by the courts. Our staff works diligently to ensure proper and timely service of all civil orders. If you have questions about the schedule or the service of an order, you can contact our office at 505-468-7340.

The sheriff's Department cannot provide legal advice about evictions or other legal matters. If you need legal assistance, you should contact an attorney or legal aid association.

Domestic Violence orders must be issued by a district court judge. If you need to file an order of protection, you may obtain the forms at District Court located at 400 Lomas NW 2nd floor Room 274. Once the order has been issued, two copies should be delivered to the Civil Division at the address listed below. One copy will be submitted to the warrants division for input into the system. The other copy will be served. There is a standard \$40.00 fee for all civil services.

If you are the landlord or property owner and need to evict a tenant, you may obtain the information and start the process at the Metropolitan Court located at 401 Lomas NW. Evictions can only take place after a landlord has received judgement from the court. Once the judgement has been delivered to the Sheriff's Department along with a \$40.00 fee, an appointment will be scheduled to evict the tenant.

In addition to civil processes, our office is also available to provide police reports for incidents that occurred in the county. Reports are generally available 7-10 days after the incident occurred and are .50 cents per page.



KEEPING YOU INFORMED

NEWS FROM THE SHERIFF'S OFFICE

WE NEED YOUR HELP FOR THE HOLIDAYS

The BCSO is currently involved with several non-profit organizations to provide food baskets and gifts to families and children in need during this upcoming holiday season. If you would like to donate money, clothes, children's gifts, or non-perishable food please contact Administrative Assistant Jeannette J. Chavez (jjchavez@bermco.gov) at 505-314-0010. Any donation is welcome and appreciated.



CELEBRATE THE HOLIDAYS RESPONSIBLY

Thanksgiving is approaching and we encourage each of you to celebrate safely and responsibly. If you are hosting or attending a Holiday party please designate a driver prior to consuming alcohol. DWI and its affects are the most easily preventable crime and there are numerous options available to the public to arrange for a safe ride home.



UNIT SPOTLIGHT

In addition to the 24 hour, 7 day a week coverage that uniformed patrol in the Field Services Division provides, the Sheriff's Department has a host of specialty units that focus on particular areas of need throughout the County. This week, we would like to highlight the Traffic Unit.

The BCSO Traffic Unit is staffed with 12 deputies, 1 sergeant and a lieutenant who all report to the East Area Commander. Despite being within the chain of command of the East Area captain, the BCSO Traffic Unit is a county-wide service. It currently consists of a Motors Unit, and a DWI Unit.

The BCSO Motors Unit has several areas of responsibility. The unit Sergeant and the 6 deputies currently assigned there are tasked with the investigation of major crashes throughout Bernalillo County. These can include fatalities, crashes involving great bodily injuries, or crashes that have resulted from criminal or negligent actions.

These deputies have received nearly 300 hours of specialized training in the investigation and reconstruction of these crashes. They also investigate any crashes involving Sheriff's Department vehicles. The Motors Unit also conducts traffic enforcement, and is available to all Area Commands for enforcement requiring special attention at the request of the Area Commander. In addition, the Motors Unit is periodically charged with providing escorts for visiting dignitaries including Presidential visits. Members are specially trained motorcycle riders and have developed superior riding skills for both low and high-speed operations.

The BCSO DWI Unit is also comprised of 6 deputies and a supervisor. This unit is responsible for the apprehension and arrest of drivers who are under the influence of alcohol or drugs. This uniformed unit typically works from 6pm to 2am on a regular basis.

In addition, the DWI Unit is tasked with conducting DWI checkpoints and saturation patrols in an attempt to identify and arrest drunk drivers.

These events are held countywide in locations where DWI activity has been identified as a problem. All members of the DWI Unit are certified instructors in Standardized Field Sobriety Testing, and teach at the BCSO Academy, certifying all new incoming deputies on the SFST skill, which is required statewide for all law enforcement professionals.

If you have a specific concern relating to traffic issues and would like to speak to us about them, please feel free to contact Captain Joshua Kingsbury at (505) 468-7420.

CRIME REDUCTION & SAFETY

THANKSGIVING EDITION

When speaking with our fellow public servants, The Bernalillo County Fire Department, the topic of “deep fried” turkeys came up. The Sheriff’s Office learned that on average the BCFD responds to several “deep fried” turkey caused fires each Thanksgiving. We would like to pass on the following advice concerning SAFE “deep fried” turkey cooking.

- > Turkey fryers should always be used outdoors a safe distance from buildings and any other material that can burn.
- > Never use turkey fryers on wooden decks or in garages.
- > Make sure the fryers are used on a flat surface to reduce accidental tipping.
- > Never leave the fryer unattended. Most units do not have thermostat controls. If you don’t watch the fryer carefully, the oil will continue to heat until it catches fire.
- > Never let children or pets near the fryer when in use. Even after use, never allow children or pets near the turkey fryer. The oil inside the cooking pot can remain dangerously hot, hours after use.
- > To avoid oil spillover, do not overfill the fryer.
- > Use well-insulated potholders or oven mitts when touching pot or lid handles. If possible, wear safety goggles to protect your eyes from oil splatter.
- > Make sure the turkey is completely thawed and be careful with marinades. Oil and water don’t mix, and water causes oil to spill over, causing a fire or even an explosion hazard.
- > The National Turkey Federation recommends refrigerator thawing and to allow approximately 24 hours for every five pounds of bird thawed in the refrigerator.
- > Keep an all-purpose fire extinguisher nearby. Never use water to extinguish a grease fire. Remember to use your best judgment when attempting to fight a fire. If the fire is manageable, use an all-purpose fire extinguisher. If the fire



NEWS FROM BERNALILLO COUNTY

Metropolitan Detention Center Launches New Video Visitation System Upgrades expected to cut down on maintenance and provide better video quality

Bernalillo County – Beginning today inmates and their family and friends have a new way to conduct video visitation at the Metropolitan Detention Center. The entire facility has undergone an upgrade to the visitation system, installing new tablet monitors.

The new tablet monitors replace the original video visitation system put in place when the facility opened back in 2003. By embracing this new technology, MDC will be able to provide better video quality during visits and expects a decrease in maintenance-related visitation cancellations.

In order to use the new video visitation system, visitors must create an online account. You can do so by visiting GTL's website, by following this link: https://sso.gtlconnect.com/users/sign_up

Visitors can also create an account in-person when showing up for a visit at MDC. GTL and MDC staff will be on-hand through at least Monday to provide support to new users. In order to create an account, users will need to import their name, address, phone number, email address and a password. The process to create an account typically takes less than five minutes. Once an account is created, visitors can schedule visitation online, to be held during normal visitation hours, at the facility.

Back in July MDC launched a new inmate tablet system, in partnership with GTL, which allows inmates to communicate with family and friends through monitored text messaging. If someone has already created an account to communicate with an inmate on this system, they will not need to create a visitation account. Both GTL systems use the same account.

MDC is excited to have the ability to provide a new, modern video visitation system, which is expected to improve the quality of visits for both inmates and their loved ones. These upgrades are part one of a two-part project, as MDC enters a new contract with GTL. GTL provides communication services to correctional facilities across the United States. With part one completed, the video visitation upgrade, MDC is now moving forward with part two, which involves updating our inmate phone systems. Those phone upgrades have an anticipated completion date of November 2019.

For more information about this project, please visit <https://www.bernco.gov/metropolitan-detention-center/new-vis-it-phone-upgrades.aspx>

