



## BernCo at a Glance E-newsletter

Volume 3 | March 25, 2020



Visit [BernCo.gov/coronavirus](https://www.bernco.gov/coronavirus) for the county's latest news and updates

### BernCo Open with Restrictions

*One Civic Plaza to Close, Most County Offices Shut Down, Public Services Remain Open*



Following directives from the State of New Mexico, Bernalillo County has now closed a majority of its facilities to the public until further notice. Bernalillo County will be conducting a majority of its work and public functions through the use of online applications, email, and drop box services.

**Law enforcement, firefighters and rescue personnel, 911 dispatch, and the Metropolitan Detention Center (no in-person visitation) will continue to work as normal.**

The building closures and staff reductions are an effort to control the spread of coronavirus COVID-19 and limit personal contact between residents. Governor Michelle Lujan Grisham has asked residents to stay at home and if they do go out, to keep at least a six-foot distance to avoid contact and groups should include no more than five people.

**BernCo operations from March 24 until further notice are as follows:**

ABC Community School Partnership – Closed

Accounts Payable – Closed

- Payments to vendors will continue to be processed
- Contact – 505-468-7316

Animal Care – Open by appointment 505-468-PETS (7387); Enforcement – 505-468-PETS (7387)

- Adoptions – by appointment – 505-296-3036
- Reclaim of Pet – 505-468-PETS (7387)
- Lost Pet – email: [animal@bernco.gov](mailto:animal@bernco.gov)
- Stray Animals – the center will only accept emergency intake of stray animals that are sick, injured or pose a risk to public health and safety. For assistance regarding a stray animal, please call 505-468-PETS (7387)

Assessor's Office – Closed to public access – email to [assessor@bernco.gov](mailto:assessor@bernco.gov) or call 505-222-3700 – other services available at [www.bernco.gov/assessor](https://www.bernco.gov/assessor)

Behavioral Health – CARE Campus – Open

- Narcan distribution continues
- Social model detox limited to 20 clients
- Public inebriate intervention program limited to 10 clients
- More information at [www.bernco.gov/dbhs](http://www.bernco.gov/dbhs)

Clerk – Closed to public access

- Online services for recording and filing – 505-468-1290
- Bureau of Elections – 505-243-VOTE
- Register to vote, update registration, or request absentee ballot – [BerncoVotes.org](http://BerncoVotes.org)

County Commission – Offices and meetings closed to the public

- Commission meetings available via live stream @ [www.bernco.gov/live](http://www.bernco.gov/live)
- Public comments can be submitted to [jubaca@bernco.gov](mailto:jubaca@bernco.gov) or at <https://www.bernco.gov/boards-commissions/speak-at-a-meeting.aspx>

County Executive Offices – Closed to public access

Community centers and fitness centers – Closed

- No private events
- No sports programming

East Mountain Transfer Station – Limited hours

- Sundays – Tuesdays from 1 – 5 p.m.
  - Wednesdays from 8 a.m. – 5 p.m.
  - Thursdays – Saturdays from 8 a.m. – noon
- Green waste or recycling being accepted

Economic Development – Closed – phone contact only

Garbage collection – by Waste Management – Open

Human Resources – Closed. Questions to [HR@bernco.gov](mailto:HR@bernco.gov)

Housing Department – Closed to public access – Residents should contact their program assistants for help

Lunch program – Open

- Meals served M-F 10 a.m. to 1 p.m. (Grab and go only)
- o Mt. View Community Center
- o Paradise Hills Community Center
- o Raymond G. Sanchez Community Center
- o South Valley Multipurpose Center
- o Vista Grande Community Center
- o Westside Community Center

Metropolitan Detention Center – **No in-person visitation** – videophone or email only

([https://sso.gtlconnect.com/users/sign\\_up](https://sso.gtlconnect.com/users/sign_up)),

- Inmate money accts
- o Money Orders only:  
MDC c/o Cash Accounting  
100 Deputy Dean Miera Dr. SW  
Albuquerque, NM 87151
- o Online at: [www.accesscorrections.com](http://www.accesscorrections.com)

Open Space – Outdoor trails and facilities open, buildings closed, playgrounds closed

Operations and Maintenance – Open by appointment only 8 a.m. – noon

- Solid Waste Payments online or by drop box at 2400 Broadway, SW, Bldg N
- Traffic permitting via the website

Parks, Recreation and Open Space Offices – Closed, email and phone contact only

Planning and Development Services – Open – 9 a.m. to 2 p.m. for the issuance of building permits, business licenses, trade permits, food permits etc.

Probate Court – Closed

Procurement – Closed – staff contact – 505-468-7013 or email [purchasing@bernco.gov](mailto:purchasing@bernco.gov)

Rio Grande swimming pool – Closed

Risk Management – Open – 9 a.m. – 2 p.m. – limited staffing

- Phone contact preferred: 505-314-0440

Senior meal sites – Closed, City of Albuquerque making home deliveries

Technical Services – Open by email, phone and appointment only

- Developmental Review Program – permitting and plan review
- Natural Resource Services – Wastewater applications and inspections
- Transportation Project Planning – Traffic impact analysis review

Treasurer's Office – Closed to public access

- Contact the Treasurer's Office at [treasurer@bernco.gov](mailto:treasurer@bernco.gov) or 505-468-7031
- Tax payments may be made online @ [bernco.gov/treasurer](http://bernco.gov/treasurer), by mail to: PO Box 27800 Albuquerque, NM 87125, and via the drop box downtown at One Civic Plaza, NW at the corner of 5<sup>th</sup> and Marquette.

Youth Services Center – Suspended visitations, increased phone visitation, video conferencing for attorneys, suspended volunteer programs.

The county is asking all residents to be aware of their surroundings and others near them. Please adhere to the six-foot rule and stay at home except as needed for grocery shopping, medical assistance and exercise. Limit group contact to five or less people.

The New Mexico Health Department COVID-19 information line is: 505-600-3453.

County information is available on the BernCo website at [www.bernco.gov](http://www.bernco.gov).

Up to date information about state mandates and information is at [www.newmexico.gov](http://www.newmexico.gov).

Information regarding coronavirus COVID-19 can be found at [www.cdc.gov](http://www.cdc.gov).

## Hand Washing Stations Installed at County Facilities with Public Interaction



## Stay-at-Home Instruction Until April 10

Gov. Michelle Lujan Grisham announced additional restrictions to disrupt the spread of the COVID-19 virus in New Mexico and instructed New Mexicans to remain in their homes or places of residence except for outings absolutely necessary for health, safety and welfare.

For more information, please visit the [New Mexico](http://www.newmexico.gov)



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## Community Resources for Kids

### **BernCo Serves Grab and Go Breakfasts and Lunches**

BernCo is serving 'grab-and-go' breakfasts and lunches at six county locations and the Isleta Pueblo Community Center. Locations and the number of meals served, thus far:

Mountain View Community Center, 201 Prospect Ave. SE -- served 112

Paradise Hills Community Center, 5901 Paradise Hills Blvd. NW -- served 140

Raymond G. Sanchez Community Center, 9800 Fourth St. NW -- served 135

South Valley Multipurpose Center, 2008 Larrazolo Road SW -- served 138

Vista Grande Community Center, 15 La Madera Road -- served 260

Westside Community Center, 1250 Isleta Blvd. SW -- served 187

Isleta Pueblo Community Center, 60 Tribal Road 40, Isleta Village Proper, NM 87022 -- served 3342

Totaling 4313 breakfast/lunch meals have been served.

Parents drive-up to the community center with their children in the vehicle and center staff give a breakfast and lunch for each child in the vehicle. All families with children are welcome.

### **APS Identifies Schools for Student Meal Pick-Ups**

In response to the community coronavirus threat, and in an effort to minimize social interactions to prevent the spread of the illness, Grab & Go meals will be available to all school-age students at least through April 3. [Visit the APS website for locations.](#)

### **At-Home School Supply Donation Drive**

## At-Home School Supply Drive

to support K-5 remote learning

In the event that school is directed to remain closed longer than the current three week closure, Albuquerque Public Schools, we are asking for the support of our area elected officials and communities to help create individual, at-home supply kits for our students. In APS, we have 36,808 students in Kindergarten through Fifth Grade.

- APS is teaming with KNME-New Mexico PBS to create broadcasts of teacher lessons, which will begin broadcasting on April 6, 2020 (the end of the current three week closure)
- Lesson plan broadcast schedule will be available soon
- Students will be able to pick up supplementary packets for the lessons at grab and go meal distribution sites
- Starting April 6, individual school supply kits could also be distributed to students at grab and go meal distribution sites

*We turn to legislators and our community to help collect & donate at-home supply kits*

For K-5 learning at home, to accompany teacher lessons on KNME-New Mexico PBS, We suggest individually packed kits for students to include:

1. Ruler
2. Graph paper
3. 1 ream of white paper
4. Pencils
5. Pencil sharpener
6. Crayons
7. Lined paper or spiral notebook
8. Manuscript paper (K-3 penmanship practice paper)
9. Composition books (Grades 4-5)
10. Playing cards (new only) for math instruction game support

Other items to have available for students, as needed may include:

**coloring books**-----**puzzles**-----**games**- board games (ex: Monopoly) or----- **card games** (ex: Uno)-----**flash cards** (math or vocabulary)

### DROP-OFF DONATIONS

If you can create one or more individually bundled packages, or want to donate individual supplies on the list or other fun learning suggestions, **please deliver to:**

**912 Oak St SE- Building M (South of Milne Stadium)  
Monday through Friday  
9am-2pm**

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## Emergency Donation Drive for Seniors and those Living with Disabilities in Need

BernCo's Department of Behavioral Health Services (DBHS) and the State Aging and Long-Term Services Department (ALTSD) announced a partnership, to get much-needed supplies and food to housebound seniors and disabled people. Following the spread of Coronavirus to New Mexico, the ALTSD launched a hotline for seniors, people with a disability, or their family members to call in and request assistance with groceries, supplies or meals.

The first site to go operational is the South Valley Multi-Purpose Center, located at 2008 Larrazolo Road SW. County and state employees as well as volunteers will collect the drive-through donations, sanitize the supplies/ packaged, non-perishable food items, and then distribute them across Bernalillo County for individuals who are housebound and have called the hotline. An overwhelming number of individuals have contacted ALTSD (through the email below) offering to volunteer in their region. Donated supplies (such as toilet paper, cleaning supplies, pasta and other grains, oatmeal, canned goods, and baby formula and diapers) are accepted at the South Valley Multi-Purpose Center Monday through Friday between 8 a.m. – 5 p.m. ALTSD is in the process of creating donation hubs, like this one, across the state to provide food and supplies.

If you would like to volunteer, please email [ALTSD-Volunteers@state.nm.us](mailto:ALTSD-Volunteers@state.nm.us), Subject Line: Ready to Help, identify your city/town, and your phone number. The department will be in touch if/when volunteers are needed to mobilize a donation drop-off center.

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# Bernalillo County Neighborhood Association Meetings to Cease Until Further Notice

In accordance with the State and Bernalillo County bans of public gatherings in response to the Coronavirus outbreak, all meetings of registered neighborhood associations in Bernalillo County should not be held until further notice. Mandatory annual meetings and annual reports can be postponed until after the health crisis has passed. Neighborhood associations will not be penalized nor will their neighborhood association status be affected.

Please consult the Bernalillo County website at [www.bernco.gov/coronavirus](http://www.bernco.gov/coronavirus) for information on upcoming scheduled public hearings, such as the Board of County Commissioners, County Planning Commission, and Zoning Administrator. Registered neighborhood associations will continue to receive notifications of proposed land use changes that will be considered at public hearings, as such cases proceed. Bernalillo County Planning and Development Services Department is operating on a limited scale to continue to accept and process permits, including building and food permits, and land use and subdivision requests.



Nextdoor launched two new products to better help neighbors connect with neighbors right now. The first feature launched is called **Help Map**. The Help Map allows those in need to easily identify which neighbors have raised a hand to assist with an errand — or just give a call to check in. The second is **Nextdoor Groups**, so neighbors can organize for those who may need assistance during this challenging time in the hopes of directing some kindness into communities as we all feel the impact of social distancing.

## For assistance, please contact:

- Metropolitan Detention Center (general inmate info): (505) 839-8700
- Roads and traffic: (505) 848-1504 or (505) 848-1503
- Animal Care Services: (505) 468-PETS
- Property Maintenance (report a park or facility that needs cleanup): (505) 224-2119
- Schedule a large item pick-up: (505) 892-1200
- Department of Behavioral Health Services customer service: (505) 468-1555
- Court of Wills, Estates and Probate (general info): (505) 468-1232
  - Schedule an appointment: call (505) 468-1229 or email, [probate@bernco.gov](mailto:probate@bernco.gov)
- Unclaimed & Indigent Cremation Program: (505) 468-7295
- Accounts Payable general inquiries: (505) 468-7020
- Neighborhood Coordinator, Darrell Dady: (505) 468-7364, [ddady@bernco.gov](mailto:ddady@bernco.gov)
- All other calls: (505) 468-7777 or email, [contactcenter@bernco.gov](mailto:contactcenter@bernco.gov)

## FREQUENTLY ASKED QUESTIONS

(click to read and learn more)

- Glyphosate Moratorium

Website: [www.BernCo.gov](http://www.BernCo.gov) | Email: [info@BernCo.gov](mailto:info@BernCo.gov)