

DCM Performance Review – Office of Senior and Social Services

Meeting Date: 1/25/2021
 Post meeting Agenda Sent: 1/25/2021

Who's Invited

Angela Montano; Paul D. Salcido; Lorri Romero; George Schroeder; Enrico Gradi; Maria E. Salazar; Amanda I. Colburn; Maria Zuniga; Victoria Organick; Laurel Johnson

OSSS 2:30-3:30 pm

Measuring What Measures (MWM)
 Tell us about the measure. Are we measuring what matters? Is this helping you do your job?

Trending
 How are actuals trending? If not on target, what are the steps to get back on track?

Analyst Questions
 Other question about the measure

Are there any updates?
 Mission Statement:
 Services:
 OpenGov Reports (add links):

P298

MWM

- COVID-19 Restrictions have not allowed the sites to be open since March 2020
- Attendance counted at sites with meals are served at centers

Trending

- Zero reporting since last March, 2020.

SME: Paul Salcido. Plans going forward?
 Add'l info: Impacted by COVID-19 – now home delivery

P299

MWM

- Bernalillo County contributes funds to Meals on Wheels and CABQ for food delivery
- Add'l info: Almost every senior who was receiving meal at center requested to have home delivery and more people because of COVID-19

Trending

- Tripled target for last 2 qtrs.
- Waiting for numbers from City of ABQ

SME: Paul. Target still good? Additional info needed to explain huge jump in numbers. Plans going forward?

P300

MWM

- Had to cancel multiple pantries due to COVID
- Add'l info: Changed model to have drive thru food pantries

Trending

- Zero reporting since last March.

SME: Paul. Plans going forward? Additional info- is that still true about contract? - remove

P301

MWM

- Continue to track and collect the tax
- High compliance, campaign to stop under age drinking

Trending

- Annual - On target at 96% for last few years.
- Send out notice in June and get back results in Q1

SME: Lorri Romero. Any changes in 96%. Will it ever change?

Based on 60 liquor license holders in unincorporated area – can be restaurants and may not be serving liquor

***New measure for FB page/outreach?

Department Action Items
 What needs to be done following the meeting? By who? By when?

- P300 – Verify the actuals for FY19 (Q2-Q4) and FY20 (Q1-Q3)
- P301 – Verify the FY21 actuals

OEO Action Items
 What needs to be checked-in on following the meeting, or deferred to a future meeting?

- P298 – add'l info
- P299 – add'l info
- P300 – add'l info
- P301 – add'l info