

# Office of Senior and Social Services

## What are we tracking?



- P298: Provide meals to seniors at Bernalillo County facilities
- P299: Provide home delivered meals to seniors and disabled individuals
- P300: Provide food to individuals via Bernalillo County center's food pantries
- P301: Increase liquor license collection rate

## What are our peers tracking?



- **Meals provided to seniors at facilities/homes** - City of Austin, TX
- **Number of volunteer hours** - City of Albuquerque, NM
- **Number of programs offered** - City of Baltimore, MD



## Things that make you go Hmm...



- **Satisfaction of services for seniors** - City of Baltimore, MD
- **Number of public health education/outreach activities** - City of Austin, TX
- **Number of programs/services offered at facilities/home** - City of Irvine, CA



- Increase number of clients served
- Increase the number of services offered to seniors
- Maintain 90% satisfaction rate of services