

# Planning Development Services

## What are we tracking?



- P30: Issue building permits
- P33: Issue zoning permits
- P34: Respond to complaints
- P234: Update GIS database



Check out the county's GIS maps!

## Things that make you go Hmm...



- **Written responses completed within 30 days** – Fairfax county, VA
- **First review projects completed within 15 days** – San Clemente, CA
- **Construction projects with contingency amount left** – Denton County, TX



## What are our peers tracking?



- **Review/issue permits in 30 days or less** – Boston, MA
- **Zoning permits issued with 14 days** – Richmond, VA



# ICMA

- Issue commercial/residential permits (days)
- Complete commercial/residential inspections
- Commercial/residential applications and requests completed