

PHARMACY RESOURCES

<https://www.phs.org/tools-resources/member/Pages/pharmacy.aspx>

Pharmacy Network

Presbyterian Health Plan utilizes a Pharmacy Network with over 60,000 national and independent pharmacies which provide access to care when and where members need it.

You have the option to purchase up to a 90-day supply of medications under the up to a 90-day at Retail Pharmacy benefit. Preferred Generic, Preferred Brand and Non-Preferred Drugs can be obtained from an In-network Pharmacy. If you choose the 90 days at retail option, you will be charged one copayment per 30 day supply up to a maximum of a 90 day supply.

- Take your prescription bottle(s) to a retail pharmacy of your choice
- If you do not have refills available ask the Pharmacy staff at the retail location to contact your doctor for additional refills.
- If you would like to have your prescriptions filled through OptumRx Home Delivery ask your doctor to send your prescriptions to OptumRx Home Delivery.

**some medications can't be transferred*

View the list of pharmacies available on Presbyterian health plans or login to your myPRES account. Note that some drugs are required to be obtained through a specialty pharmacy provider

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Home Delivery (Mail Order)

Under the mail order pharmacy benefit, Preferred and Non-Preferred medications can be obtained through the Mail Order Service Pharmacy. You may purchase up to a 90-day supply up to the maximum dosing recommended by the manufacturer.

If you are currently receiving your medications from Express Scripts Mail Order any prescriptions that had available refills will be transferred to OptumRx Home Delivery.

On July 1, 2019 you may choose from one of the following ways to get started with home delivery from OptumRx:



Online registration: You may register for OptumRx home delivery by using a computer with internet access to find www.optumrx.com/mycatamaranrx. Select the option to create a new registration and follow the step-by-step instructions to set up a mail order account. You will be asked to provide your Presbyterian member ID number, an email address and to create a user ID and password. Save the user ID and password so you can use it in the future. Then, ask your doctor send your prescriptions to OptumRx.





Phone: Call OptumRx on or after **July 1, 2019** at (866) 528-5829 to talk with a customer service representative. You will be asked to provide your Presbyterian member ID number and a credit card number for payment. The OptumRx customer service representative can contact your doctor directly if you need a new prescription.



Mail: Complete the enclosed New Prescription Order form. You will need to provide your Presbyterian member ID number, and your method of payment. New prescription(s) may be included with the form when you send it to OptumRx. Ask your doctor to write the new prescription for up to a three-month supply, plus refills up to one year.

After you are registered with OptumRx, you can also ask your doctor to send your prescriptions to OptumRx using one of the following methods: Electronic Prescription, by fax at (800) 491-7997, or by phone at (800)791-7658.

http://docs.phs.org/idc/groups/public/documents/communication/pel_00225605.pdf

Specialty Pharmacy Network

The Specialty Care Pharmacy at Presbyterian is available to provide medications for people who have serious, chronic, or rare health conditions, such as hepatitis, multiple sclerosis, or growth or immune disorders.

On July 1, 2019, specialty prescriptions previously filled with Express Scripts with available refills will be transferred to the Presbyterian Specialty pharmacy.

The Specialty Pharmacy team can provide you with the information, support, and tools you need to understand your treatment and manage your condition.

- Go over medication dosages and schedules with you
- Discuss how to manage any side effects you may have
- Help you stay on track with your treatment
- Make sure you are taking your medication safely and effectively
- Help you understand proper treatment guidelines for your condition Most prescriptions will be mailed to your home.

Specialty Pharmaceuticals are not available through the retail or mail order option and are limited to a 30-day supply.

