

The Metropolitan Detention Center has enabled remote visitation. For family and friend visitors, there is a charge for this service.

Important to visit remotely you must do the following:

- 1) Go to https://sso.gtlconnect.com/users/sign_up and create an account. If you have already created an account for visiting at the facility or for tablet services, there is no need to create another account.
- 2) After you have created an account, email mdcvisit@bernc0.gov. The email should include ALL of the following:
 - a. the email address you created your visiting account with
 - b. the first and last name you created your visiting account with
 - c. photographs of the front and back of your valid driver's license or identification card (the name must match the name on the visiting account and the photo cannot be blurry).
 - d. a current photograph of yourself- photo must match the identification submitted.
 - e. The names and ages of any minors who will be visiting with your supervision on the account.

The public can't schedule a visit until they send the documents listed above and the account has been verified.

All remote visits (excluding attorney-client privileged visits) will be monitored and recorded. Visits may be denied or terminated for any of the following reasons:

- An MDC supervisor, manager, or administrator considers the visitor a threat to the safety of the center, staff, or inmates.
- The visitor or inmate is abusive
- Nudity or any sexual content
- Illegal activity of any sort
- Court-ordered contact restrictions (i.e., victims, restraining orders, etc.,)

MDC may suspend or ban a visitor from remote and/or facility visiting for violations above.

Remote visitation schedule:

- Remote visits will be available on a first come, first serve basis for all pods from 0800-1730 (the last visit starts at this time). Visits must be scheduled in advance on www.gettingout.com and are up to thirty minutes in duration.
- Inmates are allowed two visits per week.
- There are no visits in the intake areas.
- Scheduled visits may be cancelled due to the needs of the facility.