



**County of Bernalillo**  
**State of New Mexico**  
**Parks & Recreation Department**  
111 Union Square St. SE, Suite 200  
Albuquerque, New Mexico 87102  
Office: (505) 314-0400  
www.bernco.gov

## CREDIT or REFUNDS

Due to the coronavirus COVID 19 emergency, several Parks, Recreation & Open Space Department programs and rentals have been postponed, delayed, or canceled. Below is a list of programs, we are aware of at this time, for which you may request a “Credit” or a “Refund.”

To request a “credit” towards the next regularly scheduled version of the same program or another upcoming program, please email [parks@bernco.gov](mailto:parks@bernco.gov) with the participant information, amount paid, date, and program. Your request will be routed to the appropriate manager for processing and you will be contacted by a program representative.

If requesting a “refund” please complete the refund request form located on our website:  
<https://www.bernco.gov/community-services/parks-recreation.aspx> and email the completed form to:  
[parks@bernco.gov](mailto:parks@bernco.gov)

Please note: refunds could take more than 30 days to process. The majority of County staff are honoring the ‘Stay at Home’ direction from New Mexico Governor Michelle Lujan Grisham.

### Programs currently affected:

- Spring Break Camp (canceled) Credit or Refund is available towards summer camp/afterschool
- Spring Afterschool Program (canceled) Credit is available for summer camp in the 2020-2021 school year
- Spring Community Center or Open Space Facility rentals (postponed/canceled) Credit or refunded if unable to reschedule
- Summer Season Adult softball (delayed) Credit is available for next season or refunded if canceled
- Summer Season - Youth basketball league (delayed) Credit is available for next season or refunded if canceled
- Rio Grande Pool Rentals (canceled/delayed) Credit is available for next season/session or refunded if canceled
- Park & Facilities Rentals (canceled) Credit or refunded if unable to reschedule

Thank you for your patience and understanding in these matters as the county strives to ensure the safety of the community and county staff.

Debbie Jo Almager  
Parks, Recreation & Open Space Director  
Posted 3.25.2020

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### COMMISSIONERS

Lonnie C. Talbert, Chair, District 4      Charlene E. Pyskoty, Vice-Chair, District 5  
Debbie O'Malley, Member, District 1      Steven Michael Quezada, Member, District 2      James M. Collie, Member, District 3

### ELECTED OFFICIALS

Tanya R. Giddings, Assessor      Linda Stover, Clerk      Cristy J. Carbón-Gaul, Probate Judge      Manuel Gonzales III, Sheriff      Nancy M. Bearce, Treasurer

### COUNTY MANAGER

Julie Morgas Baca